

# ADVOCACY SERVICE

## FINDING AN ADVOCATE

Listed below is a list of free advocates. Find someone in your area to assist you in resolving your complaint about any health or disability service.

The advocate will assist you by listening to our complaint, giving you information about your rights and options and supporting your opinion

Free Phone : 0800 555 050

Free Fax: 0800 2787 7678

Email: [advocacy@hdc.org.nz](mailto:advocacy@hdc.org.nz)

FAIRFIELD MEDICAL CENTRE

Attention: Practice Manager  
1021 Heaphy Terrace  
Fairfield  
Hamilton  
3214



FAIRFIELD  
FAMILY HEALTH LTD

Suggestions  
Feedback  
Compliments  
Complaints

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## We value your feedback!

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Your feedback on the service you receive at Fairfield Medical Centre, no matter how big or small, gives us the opportunity to continually be improving.

If you have a complaint, we will address this through our Complaints Procedure.

We may contact you to ask you for further information. Please be aware that the information you share with us is will be treated in the strictest confidence.

Of course we also love to receive Compliments Suggestions and General Feedback too.

Thank you for taking the time to complete this form.



The Fairfield Management Team

## Please complete this section

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Your Name (Optional) \_\_\_\_\_

Your Address: \_\_\_\_\_

Home Telephone number \_\_\_\_\_ Mobile Telephone number \_\_\_\_\_

Email Address: \_\_\_\_\_

Person (name) your feedback is addressed to (if known) \_\_\_\_\_

Please give us your feedback:

## Contact Us

FAIRFIELD MEDICAL CENTRE  
1021 Heaphy Terrace  
Hamilton 3214

Telephone: 07 8552079

Email: [Candice@fairfieldmed.co.nz](mailto:Candice@fairfieldmed.co.nz)